

Real World Data and Evidence A Framework and Process for Engagement



RWE is now required across the lifecycle of a product

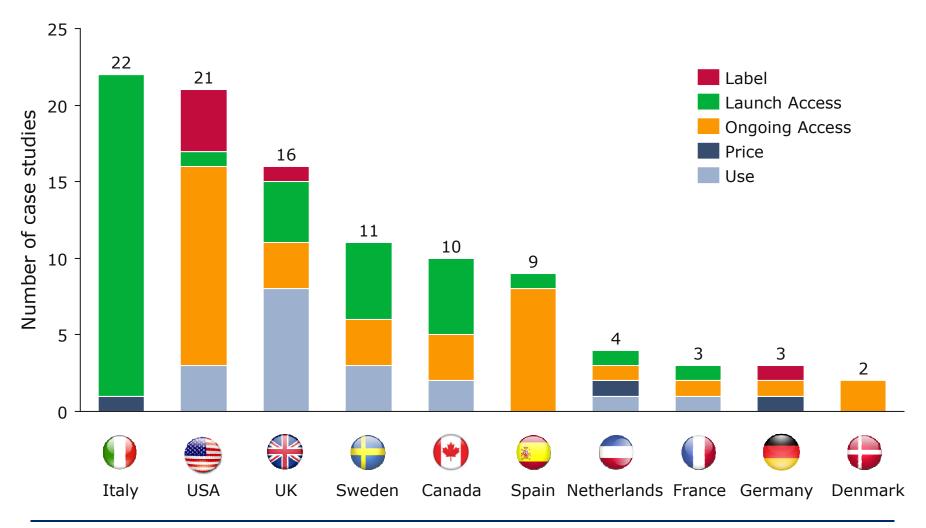
The former sprint to achieve pricing and market access...

RWE assessments extend the traditional hurdles of efficacy, safety, quality, and value for money

...now requires multiple laps around the track with conditional reimbursement and access



RWE impact is increasing across markets





Required Shift in Operating Model

	Status Quo	Unlocking the Full Potential of Information
Timing of Evidence Delivery	At launch	Post-launch
Type of Data	RCT	Real-world
Outcomes Research	Prospective and inflexible	Retrospective, predictive, and flexible
Impetus for New Evidence Generation	Product or market shock	Planned and proactive
Approach	Siloed and transactional	Collaborative and constructive



Clients are taking transformation beyond RWE

- **Focus** the organization on highest priorities by tying insights to business economics
- Allocate resources more effectively by understanding what creates and destroys value
- Create a culture of one version of truth
 by providing a common language and fact base for the organization
- **Develop** a better value proposition by understanding customer needs and how to meet them
- **Innovate** faster and more successfully by identifying unmet or latent needs and barriers to adoption
- Adapt more quickly to market changes by anticipating customer responses to new entrants or competitor moves



Pharmacos are levering 5 types of innovation

•	Organizational Readiness	Strategic Partnerships / investments	Leveraged Data investments	Analytical Engine Rooms	Customer Engagement
	Crossing functional boundaries to establish RWE as a platform for innovation	Creating alliances and collaborations across industry accelerate data access and collaboration	Customized data Builds incorporating innovative approaches to linking new sources of data	Challenging conventional ways of supporting internal stakeholders	Using analytics to reach external stakeholders and risk-based engagement
	Customer Facing Insight Engines	RWE Partnerships	TA-Specific Data Marts & Strategy	Cross Functional Analytic Model	Quality measures, Pay for performance



...but fully seizing RWD opportunity takes time

Action taken

I

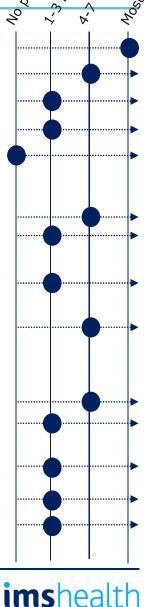
- RWE as formal requirement in brand plan
- Clear leadership / accountability for RWE
- RWE Capability building (e.g., cross-functional training)
- Roll-out across all TAs/Brand /Geographies
- 3-5 yr horizon RWE planning & impact measurement
- II Strategic
 Partnerships /
 investments

Organizational

Readiness

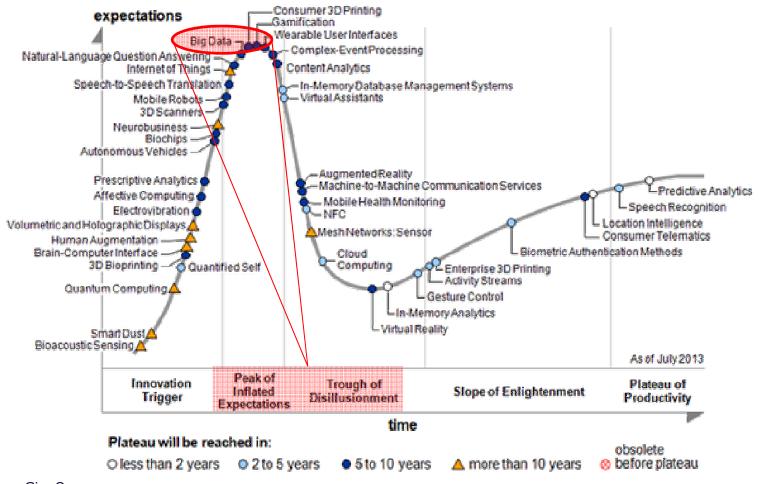
- Major data access initiatives /partnerships:
 - o US
 - o EU / Other regions
- Leveraged
 Data
 investments
- Universal data & analysis platforms across all internal (RCT, PV) and easily accessible external data (e.g., US / UK)
- Targeted platform builds (e.g., oncology) for less accessible & global datasets
- Analytical Engine Rooms
- Creation of RWE COEs:
 - For HEOR/PMA/R&D (mainly in US)
 - Extension to commercial applications (or x-US)

- Customer Engagement
- Provider tools for local population management / service design
- RWE based interventions in patient pathway (e.g., adherence)
- RWE-enabled P4P contracts



"Big Data" is near the pinnacle of Hype

Expectations Relative to Productivity Gain for New Technologies Over Time



Source: GigaOm

Proposed model for RWE engagement



Derive insights to inform decisions

What conclusions can I draw?

What does this mean for commercialization and for my customers?



Identify information needed and mechanisms for gathering

What information is needed?

Where can I obtain that information?

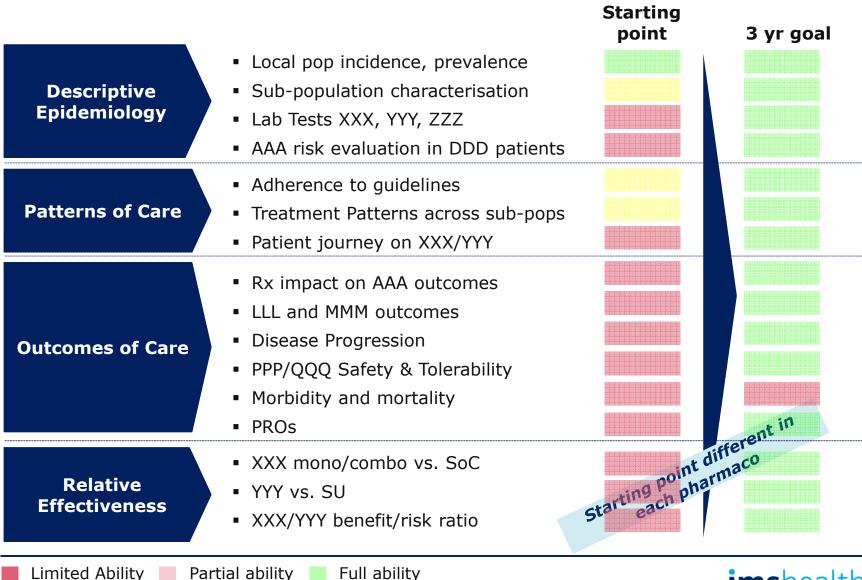


Define your RWE strategy

What are my objectives for RWE?

What issues or questions am I trying to address?

Example goals for client RWE transformation











RWD – additional opportunities

Research **Development Access and** Launch **Growth & Maintenance**

- Translational research (e.g. EMR linked to Biobanks)
- Portfolio optimization (asset evaluation etc.)
- Unmet need / disease understanding
- Protocol feasibility and site optimisation
- Patient identification and recruitment
- Pragmatic & adaptive trials
- HTA / HE / Budget Impact (PMA)
- Regulatory requirements
- Reimbursement / P4P contracts / risk share
- Launch planning / optimisation
- External communication (e.g., value demonstration/PMA)
- Innovative insight & commercial analytics (forecasting, performance management, etc.)
- Value added services (diagnosis, adherence etc.)

Enterprise platforms

Example client platforms for RWD (& RWE)

Client	Therapeutic Area	Geography
Ton 10 Die pharma (EU)	Ongology	
Top-10 Bio pharma (EU)	Officology	EU
Top-20 Bio-pharma (US)	Oncology	US
Top-10 Bio pharma (EU)	Opthalmology	EU, US, Australia, Japan
Top-10 Bio pharma (EU)	Multiple Sclerosis	EU, US
Top-20 Bio-pharma (US)	ADHD	US
Top-20 Bio-pharma (US)	Oncology	US
Top-10 Med device (US)	Urology	US

Enterprise data platforms: case study

	2007	2008	2009	2010	2011
Tumor Stage Pathology Results & Linked Across All Sites of Car Outpatient Services DOS, Transfusions, Physician Services	Hospital Visits Dates, Service Details	 Aggregate EMR data feeds Privacy & advisory boards Design & delivery of standard reports Analysis & publications to support FDA & CMS negotiations Evaluation of data gaps Plans for filling gaps 	 Gap projects initiated Evaluation of new data Licensing of new data Design & delivery of more reports Launch of multiple research projects 	 Gap projects Completed Licensing of 6 new linkable data feeds Projection of platform to US treated population Platform linked to death records & claims data provider tumor registry 	 Transition of platform to client Evaluation and Analysis of patient subpopulation data Launch of platform based research projects 88 reports designed & delivered to clients
	3 Abstracts (or posters)	5 Abstracts 3 Manuscripts	1 Abstracts 3 Manuscripts	3 Abstracts 8 Manuscripts	4 Abstracts 3 Manuscripts



Innovative pharma looking for commercial insights...

Rx / LRx

- Overall product uptake vs. expected in segments
- Switch and cannibalization
- Uptake prediction models (e.g., NTB)

EMR / Claims

Best practice insights Next horizon insights

- Accurately profile the clinical state of patient at prescribing decision
- Profile prescribing in risk segments or on/off-label use

Social Media

 Measure awareness and attitudes to product across physicians and patients







Automated market research

 On-the-fly physician market research via EMR (pop-ups / CRM systems)

Market research

- Physician sentiment / recall
- Patient sentiment / recall
- Formulary status
- Payer perception



Innovative sources

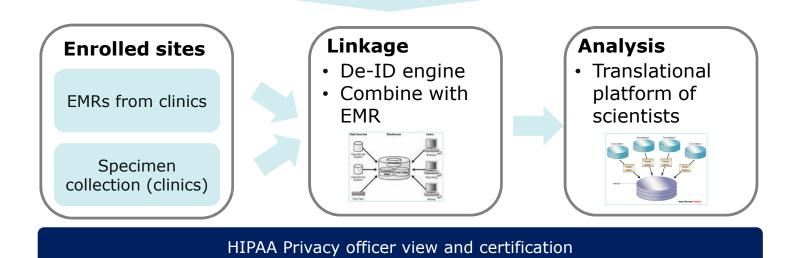
- Mine clinical notes through NLP for physicians treatment rationale
- Closed physician forums
- Patient communities (patients like me)

Consumer / HCP profiles

Deeper segmentation of patients and HCPs

R&D: EMR & bio-specimen linkage

- Prospective tissue collection linked to EMR
- 21 sites and expanding
- 10k newly diagnosed patients/yr

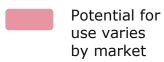


- · Identify novel biomarkers
- Companion diagnostics/targeted therapeutics
- · Optimize clinical trials

- Explore mechanisms of therapeutic response and toxicity
- Study disease development
- Expand existing drugs into new indications



Next wave of impact: Value added services



	Increasingly proactive		
	Value demonstration (PMA)	Value added services (x-	
External Actor	Outcomes based marketing	commercial)	
+ Payer	Disease communication	Joint CER capabilities/programs	
	Clinical claims validation	Payment construct, e.g. P4P	
	Economic communications	Metric tracking; e.g. process care	
	RCT claims	Adherence services	
Α	Disease communication	Benchmarking & metrics	
Provider	Economic communications	Burden/unmet need simulation	
	Clinical claim validation	Adherence services	
	RCT claims	Diagnosis services	
Physician	Disease communication	Physician education	
	Economic communications	Treatment pattern analysis	
	Clinical claim validation	Analytic Services - Benchmarking	
	RCT claims		

